



	GEM ENERGY	CONTRACTOR #2 YES NO	CONTRACTOR #3 YES NO
SINGLE POINT OF CONTACT	GEM Energy will assign a full time manager to the project during the development of the project to ensure its successful completion.		
CUSTOMER SATISFACTION	Over 80% of our customers come back to us with other projects, as most of our new business is repeat work.		
RESPONSIVE	GEM Energy will reply to any issue within 24 hours.		
FINANCIALLY SECURE	Nearly (200) customers have worked with the Rudolph Libbe Group for seven years, close to half of them for (10) years or more. RLG companies have a combined credit line of \$25MM and aggregate bonding capacity in excess of \$200MM.		
LONGEVITY	GEM Energy selects best in class components to ensure all warranties are managed and the solar array will be up and running 98% of the time throughout the year.		
INNOVATIVE	GEM Energy's innovative design process harvests up to 10% more electrical output over its lifetime than the average solar array.		
ACCURATE BUDGETING	For our last (31) guaranteed maximum pricing (GMP) projects the actual owner cost was within 1.2% of the final budget.		
SAFE	Our EMR has bested the industry average by 20% for the last (10) years running. Our safety staff of (18) employees includes: (2) Certified Safety Professionals, (2) Certified Occupational Safety Specialists, and (2) Construction Health & Safety Technicians.		
RELIABLE	In the past (7) years, our company has completed over 42,000 jobs with only (3) disruptions. In two of the three disruptions, operations were restored to full capacity in one hour or less.		
IN-HOUSE TECH EXPERTS	GEM Energy has in-house engineers and construction associates that will guide every step of the way without having to rely on outside consultants.		